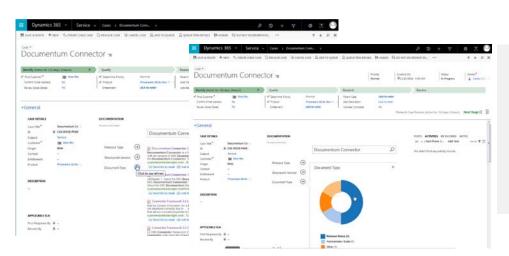


Search for Dynamics

Search all of your enterprise content without leaving Microsoft Dynamics



Search for Dynamics provides instant, contextual, enterprise-wide search results that are related to the specific case or opportunity your employees are viewing. It quickly and automatically searches across Dynamics, SharePoint, and other enterprise systems (i.e. Documentum, FileNet, Exchange) to give your customer service agents and sales the knowledge they need to close more deals and resolve cases.



Search for Dynamics plugs into the Dynamics UI and brings up relevant information regardless of where the data is stored

Use Best-of-Breed Technology

- Tap into the best Cognitive/Al technology
- Employ the best search technology for the task
- Deliver astounding solutions quickly

Increase adoption of your Intranet

Leverage Your Current Investment

- Use your current SharePoint and Office 365 infrastructure
- Integrate existing line of business systems quickly
- Turn your current search into intelligent search

Lower costs and improve compliance

Protect Your Future Evolution

- Keep capabilities working across upgrades
- Add new capabilities as you evolve
- Change search engines and cognitive computing components if/when you need to

Reduce risk and increase IT agility





Search for Dynamics

By extending and enhancing Dynamics with BA Insight Search, sales and support representatives will access information in new and unique ways.

Key Capabilities

- 1. Automatically search Dynamics, SharePoint, and other enterprise systems to obtain contextual results that are based on currently-viewed information in Dynamics.
- 2. Quickly link content to a case, opportunity, or contact record.
- 3. Directly embed compact search results within all common

- Dynamics CRM objects (i.e. Case, Account, Contact, Opportunity).
- 4. Provide users with a full screen search center for advanced refinement, instant document preview, and advanced searching capabilities.
- 5. Have full control over search queries, relevance ranking, refinement and indexed content.

Search for Dynamics enables users to search enterprise-wide content from within Dynamics. Try it for <u>free</u>.

For more information about BA Insight, call +1.339.368.7234 or send an email to sales@BAinsight.com.

